

John R. Wright

Creative, efficient developer, communicator & problem-solver

TECHNICAL HIGHLIGHTS

- ▶ **Software Skill-set:**
 - **Development languages/frameworks:** (X/D)HTML (for web & email), CSS, Javascript/AJAX, PHP, MySQL, Perl, shell scripting
 - **Desktop software (web development related):** Photoshop, Fireworks, Dreamweaver, Flash, Frontpage, Acrobat, TextMate, Coda, Transmit, CuteFTP
 - **CMS development:** Wordpress (custom themes/plugins), Zen Cart, MODx, Website Baker, Convio, Yahoo Store
 - **API development:** Paypal, Authorized.net, TrustCommerce, Linkpoint
 - **Email platform development:** Constant Contact, ExactTarget, iContact, Convio
 - **Operating Systems:** Linux (CentOS 4/5, RHEL), Windows (3.11/9x/NT/2k/XP/Vista), OS X (10.4 - 10.6), BSD Unix (Darwin)
 - **Server software/protocols:** Apache, IIS, Postfix, Dovecot, BIND, SSL, S/FTP, VPN, Telnet, SSH, Webmin, Plesk, cPanel.
- ▶ **Converted static, unfunded site into custom Wordpress blog with income stream.** Featuring an in-site Amazon store selling resources mentioned within articles and Paypal donation page. Created custom theme (template) and plugins. Site went from page 7 of Google SERPs for targeted phrase "christian marriage" to page 1.
- ▶ **Built triple-duty web server remotely from ground up** (client requested): web (LAMP), email (Postfix, Dovecot IMAP, SquirrelMail) and DNS (BIND). SSH, SFTP and SSL email access. Installed Webmin control panel to replace Plesk. Migrated live MySQL database.
- ▶ **Aedating software customization** featuring automated monthly transactions, real-time and time-delayed cancellation options, membership expiration email notification and non-member action tracking. Integrates with TrustCommerce API. (PHP, MySQL, JavaScript, CSS).

PROFESSIONAL EXPERIENCE

Webright.org (Mesa, AZ)

Owner (2003 - present)

- ◆ Offering outsourcing of site development/solutions/consultation and server administration
- ◆ Focus on offering integrity and communication to exceed competition

Pikes Waterfront Lodge (Fairbanks, AK)

Guest Services Representative (2002 - 2003)

- ◆ Interacted with customers to solve any problems that arose during a customer's stay
- ◆ Multi-tasked in a busy environment involving hundreds of people at once

Aspen Hotels (Fairbanks, AK)

Front Desk Clerk (2001 - 2002)

- ◆ Took verbal instructions from customers and entered them into computer system
- ◆ Analyzed data from day's operations for potential errors

Zenecom (DBA: PCSOS) (Tucson, AZ)

Service Technician (temporary position) (2001)

- ◆ Devised and implemented hardware/software solutions for PCs, printers
- ◆ Arranged with vendors for timely parts shipments

Computers Plus (laid off) (Tucson, AZ)

Service Technician (1999 - 2000)

- ◆ Acted as liaison between customer and their system's warranty provider
- ◆ Worked quickly to solve problems and keep downtime to a minimum

Megasoft Computers (Macomb, MI)

Shift Supervisor (1998 - 1999)

- ◆ Collaborated with customers to draw up specs for PC repair, upgrade, assembly
- ◆ Managed afternoon staff as we implemented specifications

Interdisciplinary Advantage (Shelby Twp, MI)

Direct Care Worker (1997 - 1998)

- ◆ Oversaw activity of mentally-ill adults in residential setting
- ◆ Analyzed prescription records nightly for errors

Family Life Communications (Sterling Heights, MI)

Announcer/Board Operator (1991 - 1997)

- ◆ Communicated effectively to diverse audience in nation's fifth largest media market
- ◆ Technical responsibilities included: digital audio editing, interacting with proprietary computer weather, traffic, news data and transmitter operation
- ◆ Organized information and instruction from multiple inputs into coherent output

EDUCATION

I-Net+ Certification *CompTIA* (2003)

Certifies aptitude in networking, internet security, web administration and e-commerce

Laserjet 4000 series certification *Hewlett Packard* (2000)

Certifies repair aptitude for the HP Laserjet 4000 series of printers

Printer Repair *Epson* (2000)

Certifies repair aptitude in Epson consumer inkjet class and business dot-matrix class printers

A+ Certification *CompTIA* (1999)

Certifies aptitude in X86 hardware, Windows 9x/3.11 and basic printer repair

Speech Communication Major *Wayne State University* (1993-1998)

- ◆ 4.0 GPA
- ◆ Presidential Scholar